

APPENDIX 2

Telecare - Indicative timeline (subject to change)

Activity	Start	End
Contract Award Report		
Report to Lead Member	4 July 2023	
CPIC (5 Sept)	5 September 2023	
Confirm extension issue documents for approval	September 2023	
Consultation		
Decision on design of new service,	September 2023	November 2023
Market engagement	October 2023	December 2023
feedback and assessment	December 2023	
Business Case		
Draft Business Case (Start) (STC)	December 2023	February 2024
Business Case (CPIC)	February/March 2024	
Procurement	March 2024	July 2024
Contract Award (CPIC)	September 2024	
Implementation	September 2024	November 2024
Contract Live	December 2024	